



National
Aeronautics and
Space
Administration

NASA Headquarters Printing and Design Customer Service Survey

PLEASE TAKE A FEW MOMENTS TO COMPLETE AND RETURN THIS FORM SO THAT WE MAY CONTINUE TO IMPROVE OUR SERVICE.
YOUR OPINION IS IMPORTANT TO US.

TYPE OF JOB: Please check one. ☐ PRINTING ☐ DESIGN ☐ PHOTOGRAPHY ☐ DUPLICATING

SERVICE: Please rate the questions below using the following scale.

5=Excellent 4=Very Good 3=Good 2=Marginal 1=Poor

1. Rate the manner in which you were treated.
2. Rate the professional skills of the primary person handling your project or job.
3. Rate the timeliness of your project's delivery.
4. Rate your final product as related to your requirements.
5. Overall, how would you rate your customer satisfaction level?

RATING
PLEASE CHECK ONE

5	4	3	2	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ADDITIONAL COMMENTS OR SUGGESTIONS:

Overall Rating
(Average)

OPTIONAL INFORMATION

CUSTOMER NAME

CODE

TELEPHONE

DATE